



Sales, Service, Technical Support  
**SERVICE REQUEST FORM**



RMA #: \_\_\_\_\_

**Contact Information:**

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Contact Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Date: \_\_\_\_\_

E-mail address: \_\_\_\_\_

**Instructions:**

1. Complete all contact information and service information and fax to (702) 597-5360.
2. AESI will assign an RMA # and fax back.
3. Clearly mark each box being shipped with the assigned RMA #.
4. Units damaged during shipping or by improper packaging will void warranty.

Printer    Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer    Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer    Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer    Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer    Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer    Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

**Ship to:**  
Advanced Electronic Systems Inc  
2015 Helm Drive  
Las Vegas, NV 89119

Please direct all questions to Marilyn  
Phone: (702) 597-4840 Toll free 1-866-736-2374  
Fax: (702) 597-5360  
E-mail: [service@gamingstuff.com](mailto:service@gamingstuff.com)